



Apply for your



Disabled Persons Concessionary Travel Pass



An Easy Read Application Form



network
west midlands

About the travel pass

You can get the **Travel Pass** from Centro if:



- You are over five years old
- AND you have a disability
- AND you have been disabled for a long time, or you will be disabled for the next 12 months or more.

With the **Travel Pass** you can travel free:

- on the bus anywhere in England
- on the train or Metro anywhere in the Network West Midlands Zone.

You can use the **Travel Pass**:

- Mondays to Fridays, from 9.30 in the morning until the end of the day
- Saturdays, Sundays and Bank Holidays, any time of the day.



Can I apply for a Travel Pass?

The law says you can apply for a travel pass if your disability comes under one of these seven categories:

A - You are blind or you can only see a little

B - You cannot hear or you can only hear a little

C - You cannot talk





D - You have a disability or injury that makes it difficult to walk.



E - You cannot use both arms



F - You have a learning disability

G - A medical condition stops you from holding a driving licence because you:



● Have fits you cannot control (this is called epilepsy)

● Have severe mental health issues

● Have serious memory problems (this is called dementia)

● May suddenly faint or black out

● Cannot read a car number plate in good light when the car is just over 20 metres away

How to apply

Centro can provide free travel passes to people living in the West Midlands area, including these towns and cities:



- Birmingham
- Coventry
- Dudley
- Sandwell
- Solihull
- Walsall
- Wolverhampton



What to do next

Complete Parts 1 to 7 on Pages 7 to 21

You can fill in the form yourself or a family member or support worker can fill it in with you.

It is important you complete all of the boxes in this form and provide the correct documents.

How to contact us

For more details about getting a Concessionary Travel Pass please visit www.networkwestmidlands.com



If you would like help to complete this form, or you would like the form in another format:

Call us on Tel: **0845 303 6760**

Email: customerrelations@centro.org.uk



Need to speak to someone in a different language?



We use Language Line's telephone service for people who need to speak to someone in another language.

To call Language Line phone: **0845 303 6760**



Completing this form

Please tick and fill in all the boxes in Parts 1 to 7.

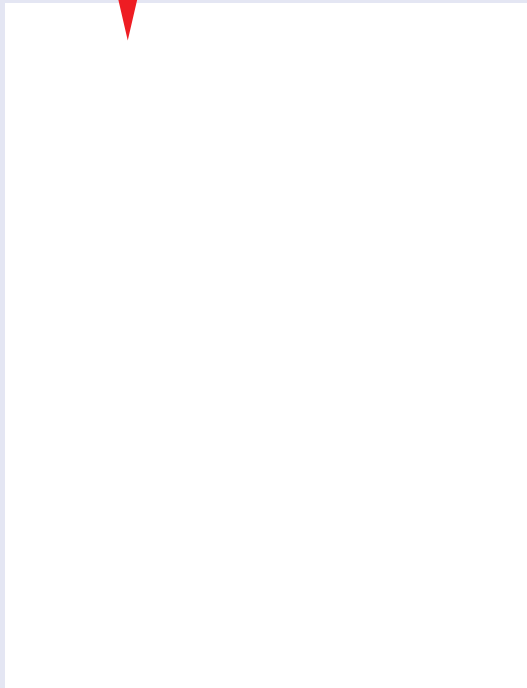
The form has been set up so that you, or someone else, can fill it in on your computer.

Then you will need to print out the form, sign it and post it to us.

Your Photo

Stick your passport photo in this box.

Write your name and postcode on the back of the photo.



Part 1: About you



Your title: Mr Mrs Miss Ms

Other

First name:

Middle name:

Last name:

Address:

Postcode:

Telephone Nos:

Daytime

Evening

Mobile No

Email address

Are you: Male? Female?

What is your date of birth?

dd mm yyyy



What is your National Insurance Number?

